



WinDoor, Inc. (hereinafter, WinDoor) warrants to the original owner that any window or door is free of manufacturing and/or material defects. This warranty applies to the window/door under normal use and service, subject to the conditions and limitations herein listed, and as long as the original owner occupies the structure in which the windows and doors were installed. WinDoor's liability under this warranty shall be limited to the repair and replacement of non-conforming goods and parts. WinDoor shall not be responsible for any incidental or consequential damages that may arise out of a claim for breach of this warranty.

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation, use or maintenance; normal weathering; highly corrosive environments, defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differential over glass surface edges or occurrences beyond WinDoor's control.

This warranty shall be null and void if harmful solvents are used to clean the aluminum frame members, or if the frame members are painted or coated in any way; or if any other "aftermarket" products are applied to the WinDoor product, such as window films.

Some states do not allow the exclusions of limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Aluminum VENT / PANEL// FRAMING: The vent, panel and framing members shall be free from defects in material or workmanship for a period of Three (3) years from date of shipment.

ALL OPERATING HARDWARE:

WinDoor shall warrant all operating hardware (Rollers & Locks) for a period of three (3) years from the date of delivery. (WinDoor shall not warrant screen mesh from tears on screen doors)

FINISHES: WinDoor finishes available:

(AAMA-2603) is warranted for a period of three (3) years.

(AAMA 2604) is warranted for a period of ten (10) years non coastal and five (5) year coastal.

(AAMA-2605) is warranted for a period of fifteen (15) years non coastal and ten (10) year coastal.

(215 Class1 Clear Anodized) is warranted for a period of five (5) years non coastal and coastal.

Other finishes are available (see specific warranty note below.)

HANDLES: All Handles carry our standard three (3) year warranty for moving parts excluding corrosion. Metal Handles are not warranted for corrosion. Composite Handles are warranted for ten (10) years against corrosion.

GLASS: Glass has prevalent characteristics such as bubbles, slight discolorations, blurs and hairline scratches.

These are expected, as they are inherent qualities that meet or exceed ASTM C1036-91. Insulated glass is warranted to be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture in the air space of a sealed unit for a period of Ten (10) years from the date of delivery by WinDoor.

Impact glass is warranted against delaminating and discoloring for a period of 5 years for PVB and 10 years for SentryGlass from the date of delivery by WinDoor. Heat strengthened or tempered glass may have distortions as an inherent quality of the tempering process and is not considered a product defect.

NOTE: Glass is not warranted for breakage. WinDoor can not be held responsible for job site damages or conditions that result in scratched glass surfaces. This includes cracking due to Thermal Exposure Expansion. (Thermal Shock)

*** If you cannot locate your WinDoor dealer, you may write to WinDoor for assistance. WinDoor, Inc. Attn: Customer Service Department 7500 Amsterdam Drive Orlando, Florida 32832, or go to www.WinDoorInc.com



Job Specific Maintenance Instructions for Sliding Glass Doors & WinDows

A) All Wheels for our Sliding Glass Doors & WinDows are made of Delrin and are housed in stainless steel, with sealed ball bearing housing no lubrication is required.

B) The Locking Mechanism on our Sliding Glass Doors are a double mortise lock made of stainless steel and requires only annual lubrication. You may use a light oil lubricant or a silicon spray to keep the thumb turn operating easily.

C) The Glide Tracks for the Sliding Glass Doors should be cleared of dirt and debris periodically - By visual inspection you may determine the frequency necessary.



D) Cleaning of the Exterior of both WinDows And Sliding Glass Door panels, Frames and Glass should be washed with a mild cleaning solution of detergent or soap & water. Coastal Conditions Require that panels be cleaned quarterly while Non-Coastal areas require cleaning a minimum of twice a year. **Never Use Razor Blades** to Clean the Glass or the Frame.

E) Prolong the life of any door or window surface by applying a light car wax solution to the extrusion annually. Do not apply wax without cleaning the frames first. This is especially important in corrosive environments where salt sprays / deposits may be sealed to the frames / extrusions by the wax, allowing the salt to continue to corrode the frames / extrusions.

F) How to clean glass. You usually don't need elaborate measures or chemicals. Cleaning can be as simple as using a water-saturated cloth. Pre-mixed glass cleaners are also acceptable, as long as you follow the printed instructions carefully, and dry the glass immediately with a soft, dry cloth. A 50-50 alcohol/water mix or a 50-50 ammonia/water mix can be used. Just be sure to quickly rinse it off with clean water, and dry with a soft cloth or a chamois and a cellulose sponge.

G) For best results, always clean glass when it's cool and shaded; not when it's hot or in direct sunlight. **Do not use the following** under any circumstances. Avoid abrasive or highly alkaline cleaners. Never use petroleum products, such as gasoline, kerosene or lighter fluid. Never use hydrochloric or phosphoric acid, which will corrode the glass surface. If you're not sure about a cleaning agent, test it on a small area first.

H) Preventing chemical damage. It's important to wash glass frequently, both to remove surface dirt and to prevent staining. If water in the air condenses on the glass surface, it can react with sodium in the glass to create a corrosive chemical called sodium hydroxide. If sodium hydroxide is left on the surface too long, the glass will be permanently damaged and may have to be replaced.

I) The care and handling of Advanced Architectural Glass. Glass is a very durable material, and if properly maintained, it can provide many years of use. There are however, substances that can harm even architectural glass. Preventing scratches and abrasion. Scratches are possible and some chemicals can damage glass.

J) Abrasive brushes and razor blades will also damage the glass and again **MUST NOT BE USED!** Protect your glass on the building site. Make sure glass is kept away from areas subject to overspray or run off of chemicals used to clean metal framing, brick or masonry. And immediately remove any construction material, such as concrete, labels, tapes, paints or fireproofing.

K) Keep Track... Keep a maintenance log of your cleaning procedures to ensure warranties coverages are documented and dated.



To register your warranty, please **send** this completed form along with a copy of the purchase receipt to the address below **Or Fax Or E-mail** it to us at **Warranty@windoorinc.com**. It is very important that this information be received for **registration within ninety (90) days of installation or the warranty will be void.**

Name of Owner(s): _____

Property Address: _____

City: _____ State: _____ Zip: _____

Contact Phone : _____ E-mail Address: _____

Date of Installation : _____

Name of Dealer Who Sold the WinDoor Inc Products: _____

Name of Installer, if Different than Dealer/Distributor: _____

Sliding Glass Door: How Many Sets Of Doors Did You Purchase _____

Series Number (Example 6000 Series) _____

How Many WinDows Did You Purchase: _____

WinDow Names: (Example Tilt & Turn) _____

Send to:

WinDoor
INCORPORATED

7500 Amsterdam Drive
Orlando, Florida 32832
Attn.: Warranty Department
Or Fax to:
407-481-0505

Thank you for choosing...
WinDoor Incorporated products.